

## **Our Health Care Report Card**

**Eagle Ridge Hospital Fiscal Period:** FP13, 2022/23 - Ending Mar 31, 2023

In-Hospital Clostridioides Difficile Infection (CDI) Incidence   2022/2023   4.5   2.7   ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence   2022/2023   5.5   3.7		QUALITY AND SAFETY					
Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Acquired Delirium Apr 1, 2022 - Feb 02, 2023	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	2022/2023	4.5	2.7		•
In-Hospital Sepsis Rate   Apr 1, 2022 - Feb D2, 2023   1.5   4.8   In-Hospital Acquired Defirium   Apr 1, 2022 - Feb D2, 2023   4.2   5.5   Vin-Hospital Acquired Non-Aspiration Pneumonia   Apr 1, 2022 - Feb D2, 2023   4.2   5.5   Vin-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb D2, 2023   7.8   35.6   Vin-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb D2, 2023   7.8   35.6   Vin-Hospital Acquired Wortality Ratio   2022/2023   7.8   35.6   Vin-Hospital Standardized Mortality Ratio   2022/2023   65.0%   18.3%   Vin-Hospital Standardized Mortality Ratio   2022/2023   6.0   8.0   Vin-Hospital Vin-Hospital Vin-Hospital Standardized Worth Standardized Mortality   20.9%   2.9%   Vin-Hospital Level of Care (ALC) Days   Apr 1 - Jun 30, 2022   0.95   1.24   Vin-Hospital Level of Care (ALC) Days   Apr 1, 2022 - Feb D2, 2023   12.9%   2.9%   Vin-Hospital Level of Care (ALC) Days   Apr 1, 2022 - Feb D2, 2023   12.9%   2.9%   Vin-Hospital Level of Care (ALC) Days   Apr 1, 2022 - Feb D2, 2023   12.9%   2.9%   Vin-Hospital Acquired Within 26 Weeks   2022/2023   2.9%   Vin-Hospital Ratio Professional Sick Time   2022/2023   2.8%   16.9%   Vin-Hospital Ratio Professional Sick Time   2022/2023   3.9%   11.4%   Vin-Hospital Ratio Professional Overtime   2022/2023   3.9%   11.4%   Vin-Hospital Radio Professional Ratio Professional Ratio Professional Ratio Professional Ratio Ratio Professional Ratio Professional Ratio Ratio Professional Ratio Ratio Professional Ratio Ratio Professional Ratio Ratio Ratio Professional Ratio	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	2022/2023	5.5	3.7		•
In-Hospital Acquired Delirium    Apr 1, 2022 - Feb 02, 2023   4.2   5.5     In-Hospital Acquired Uninary Tract Infection   Apr 1, 2022 - Feb 02, 2023   4.9   9.8   ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	3	Hand Hygiene Compliance	2022/2023	80%	87.0%		<b>1</b>
In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Urinary Tract Infection Apr 1, 2022 - Feb 02, 2023	4	In-Hospital Sepsis Rate	Apr 1, 2022 - Feb 02, 2023	1.5	4.8	<b>•</b>	•
In-Hospital Acquired Urinary Tract Infection  Apr 1, 2022 - Feb 02, 2023  Apr 3, 35.6  Hospital Standardized Mortality Ratio  CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  Patients Length of Stay Relative to Expected Length of Stay  Apr 1 - Jun 30, 2022  Apr 1 - Jun 30, 2022  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 1 - Jun 30, 2022  Apr 3 - V  Apr 4 - Jun 30, 2022  Apr 4 - V  Apr 5 - V  Apr 1 - Jun 30, 2022  Apr 5 - V  Apr 6 - V  Apr 7 - Jun 30, 2022  Apr 7 - V  Apr 7 - V  Apr 1 - Jun 30, 2022  Apr 8 - V  Apr 1 - Jun 30, 2022  Apr 9 - V  Apr 1 - Jun 30, 2022  Apr 1 - Jun 30	5	In-Hospital Acquired Delirium	Apr 1, 2022 - Feb 02, 2023	4.2	5.5	<b>•</b>	•
Hospital Standardized Mortality Ratio	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2022 - Feb 02, 2023	4.9	9.8	<b>•</b>	•
CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Piacement  2022/2023  Admitted Patients Waiting for Inpatient Bed Piacement  2022/2023  Apr 1 - Jun 30, 2022  20.95  1.24  Ung Stay Patients  2022/2023  N/A  39.7  Alternate Level of Care (ALC) Days  Apr 1, 2022 - Feb 02, 2023  Apr 1, 2022 - Feb 02, 2023  Non-Emergency Surgeries Completed Within 26 Weeks  2022/2023  Section Sect	7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2022 - Feb 02, 2023	7.8	35.6	•	•
Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  2022/2023  Apr 1 - Jun 30, 2022  N/A  Apr 1 - Jun 30, 2022  N/A  39.7  Alternate Level of Care (ALC) Days  Apr 1, 2022 - Feb 02, 2023  Apr 1, 2022 - Feb 02, 2023  N/A  39.7  Alternate Level of Care (ALC) Days  Apr 1, 2022 - Feb 02, 2023  By 97.2%  Non-Emergency Surgeries Completed Within 26 Weeks  2022/2023  By 97.2%  Apr 1, 2022 - Feb 02, 2023  B	8	Hospital Standardized Mortality Ratio	2022/2023	96	73		•
Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay  Apr 1 - Jun 30, 2022  095  1.24  ♦		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients  Apr 1 - Jun 30, 2022 0.95 1.24	9	Emergency Patients Admitted to Hospital Within 10 Hours	2022/2023	65.0%	18.3%	•	<b>1</b>
Long Stay Patients  Alternate Level of Care (ALC) Days  Apr 1, 2022- Feb 02, 2023 12.9% 22.9% ↓  Non-emergency Surgeries Completed Within 26 Weeks  Non-Emergency Surgeries Waiting Longer Than 26 Weeks  2022/2023 95% 97.2% ↑  Non-Emergency Surgeries Waiting Longer Than 26 Weeks  2022/2023 5.8% 16.9% ↓  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  2022/2023 5.8% 6.3% ↓  Nursing and Allied Professional Overtime  2022/2023 5.8% 6.3% ↓  Use SUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023 1.000 1.115 ↓  Icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr 1 - Dec 31, 2022 1.6% 2.4% ↓  Hospitalization Rates for Residents (Age 70+) 2021/2022 213.7 212.8 ↓  Hospitalization Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 15.5% ↓  Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3,448 1,972 ↓  Low Acuity Emergency Visits by Community 2022/2023 50% 42.0% ↑  Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 6.8 ↓  Wait Time for Home Health Clients 2021/2022 75.8 89.2 ↓  Emergency Visits by Home Health Clients 2021/2022 75.8 89.2 ↓  Emergency Visits by Long Term Care Clients 6021/2022 75.8 89.2 ↓  Emergency Visits by Long Term Care Clients 6021/2022 75.8 89.2 ↓  Emergency Visits by Long Term Care Clients 6021/2022 75.8 89.2 ↓  EXPLOANCE THE TIME April 11 11 11 11 11 11 11 11 11 11 11 11 11	0	Admitted Patients Waiting for Inpatient Bed Placement	2022/2023	6.0	8.0	•	•
Alternate Level of Care (ALC) Days  Non-emergency Surgeries Completed Within 26 Weeks  Non-emergency Surgeries Completed Within 26 Weeks  Non-Emergency Surgeries Waiting Longer Than 26 Weeks  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023  1.000  1.115  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAHC)  Agmin 1, 2022/2023  22.8%  16.9%  11.4%  10.00  1.146  10.00  1.115	1	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2022	0.95	1.24	•	Ψ.
Non-emergency Surgeries Completed Within 26 Weeks         2022/2023         95%         97.2%         ↑           Non-Emergency Surgeries Waiting Longer Than 26 Weeks         2022/2023         22.8%         16.9%         ↓           STAFF         Variety and Allied Professional Sick Time         2022/2023         5.8%         6.3%         ↓           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.4%         ↓           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         8.9         ↓           BUDGET ACCOUNTABILITY         Budget Performance Ratio         2022/2023         1.000         1.115         ↓           Vicities Community         Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         2.4%         ↓           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         212.8         ↓           Hospital Readmission Rates Overall         2022/2023         10.0%         9.1%         ↓           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         15.5%         ↓           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         13.3%         15.5%         ↓	2	Long Stay Patients	2022/2023	N/A	39.7		Ψ.
Non-Emergency Surgeries Waiting Longer Than 26 Weeks  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  2022/2023  3.9% 11.4% ↓  Lost Time Claims Rate  Apr 1 - Dec 31, 2022  5.8% 6.3% ↓  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023  1.000  1.115 ↓  icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr 1 - Dec 31, 2022  1.6% 2.4% ↓  Hospital Readmission Rates for Residents (Age 70+)  1.000  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care Clients    Verification Rates (Age 10+)    Verification Rates (Age 10+)	3	Alternate Level of Care (ALC) Days	Apr 1, 2022 - Feb 02, 2023	12.9%	22.9%	•	Ψ.
STAFF           Nursing and Allied Professional Sick Time         2022/2023         5.8%         6.3%         ↓           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.4%         ↓           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         8.9         ↓           BUDGET ACCOUNTABILITY         Budget Performance Ratio         2022/2023         1.000         1.115         ↓           Icities Community         Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         2.4%         ↓           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         212.8         ↓           Hospital Readmission Rates Overall         2022/2023         10.0%         9.1%         ↓           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         15.5%         ↓           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         3.448         1,972         ↓           Low Acuity Emergency Visits by Community         2022/2023         100.0         79.4         ↓           Home Health Services Provided Within Benchmark Time         2022/2023         50%         42.0%         <	4	Non-emergency Surgeries Completed Within 26 Weeks	2022/2023	95%	97.2%		1
Nursing and Allied Professional Sick Time         2022/2023         5.8%         6.3%         ↓           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.4%         ↓           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         8.9         ↓           BUDGET ACCOUNTABILITY         Budget Performance Ratio         2022/2023         1.000         1.115         ↓           Icities Community         Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         2.4%         ↓           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         212.8         ↓           Hospital Readmission Rates Overall         2022/2023         10.0%         9.1%         ↓           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         15.5%         ↓           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         3.448         1,972         ↓           Low Aculty Emergency Visits by Community         2022/2023         100.0         79.4         ↓           Home Health Services Provided Within Benchmark Time         2022/2023         50%         42.0%         ↓           W	5	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2022/2023	22.8%	16.9%		•
Nursing and Allied Professional Overtime         2022/2023         3.9%         11.4%         ↓           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         8.9         ↓           BUDGET ACCOUNTABILITY         Budget Performance Ratio         2022/2023         1.000         1.115         ↓           icities Community           Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         2.4%         ↓           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         212.8         ↓           Hospital Readmission Rates Overall         2022/2023         10.0%         9.1%         ↓           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         15.5%         ↓           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         3,448         1,972         ↓           Low Acuity Emergency Visits by Community         2022/2023         100.0         79.4         ↓           Home Health Services Provided Within Benchmark Time         2022/2023         50%         42.0%         ↓           Wait Time for Home Health Assessment (RAI-HC)         2022/2023         30.0         6.8         ↓ <td></td> <td>STAFF</td> <td></td> <td></td> <td></td> <td></td> <td></td>		STAFF					
Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023  1.000  1.115  ↓  icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care Within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr 1 - Dec 31, 2022  1.6%  2.4%  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓	6	Nursing and Allied Professional Sick Time	2022/2023	5.8%	6.3%		•
BUDGET ACCOUNTABILITY Budget Performance Ratio  2022/2023  1.000  1.115  ↓  icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr 1 - Dec 31, 2022  1.6%  2.4%  ↓  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Meeting Target  11	7	Nursing and Allied Professional Overtime	2022/2023	3.9%	11.4%	•	•
Budget Performance Ratio  icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Long Term Care Clients  Meeting Target  11	18	Lost Time Claims Rate	Apr 1 - Dec 31, 2022	5.3	8.9	<b>•</b>	•
icities Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Long Term Care Clients  Apr 1 - Dec 31, 2022  1.6%  2.4%  Apr 1 - Dec 31, 2022  213.7  212.8  Apr 1 - Jun 30, 2022  13.3%  15.5%  Apr 1 - Jun 30, 2022  13.3%  15.5%  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  Apr 1 - Jun 30, 2022  3.448  1,972  4.00  4.00  4.00  Apr 1 - Jun 30, 2022  3.00  4.00		BUDGET ACCOUNTABILITY					
Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Long Term Care Clients  Apr 1 - Dec 31, 2022  213.7 212.8  Wait 1.0%  Apr 1 - Jun 30, 2022  13.3%  15.5%  Apr 1 - Jun 30, 2022  3.448  1,972  Wait Time for Home Health Assessment (RAI-HC)  2022/2023  50%  42.0%  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  2021/2022  75.8  89.2  Weeting Target  11	9	Budget Performance Ratio	2022/2023	1.000	1.115	•	•
Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Description:  2021/2022  213.7  212.8   Apr 1 - Jun 30, 2022  13.3%  15.5%  Apr 1 - Jun 30, 2022  3,448  1,972  4  4  4  4  4  4  4  4  4  4  4  4  4	ric	cities Community					
Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients  2022/2023 2021/2022 2021/2023 2021/2022 2021/2023 2021/2022 2021/2023 2021/2022		Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2022	1.6%	2.4%	•	₩
Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Meeting Target  Apr 1 - Jun 30, 2022  3,448  1,972  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓  ↓		Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	212.8		•
Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr 1 - Jun 30, 2022  3,448  1,972  4  4  4  4  4  4  4  4  4  4  4  4  4	;	Hospital Readmission Rates Overall	2022/2023	10.0%	9.1%		•
Low Acuity Emergency Visits by Community       2022/2023       100.0       79.4       ↓         Home Health Services Provided Within Benchmark Time       2022/2023       50%       42.0%       ↓         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       6.8       ↓         Admissions to Long Term Care within 30 Days       2022/2023       75%       61.9%       ↑         Emergency Visits by Home Health Clients       2021/2022       75.8       89.2       ↓         Emergency Visits by Long Term Care Clients       2021/2022       30.0       46.4       ↓         KPI Count By Status         Meeting Target       11		Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2022	13.3%	15.5%	•	•
Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  2021/2022  75.8  89.2  WENCH Count By Status  Meeting Target  11		Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2022	3,448	1,972		4
Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       6.8       ↓         Admissions to Long Term Care within 30 Days       2022/2023       75%       61.9%       ↓         Emergency Visits by Home Health Clients       2021/2022       75.8       89.2       ↓         Emergency Visits by Long Term Care Clients       2021/2022       30.0       46.4       ↓         KPI Count By Status         Meeting Target       11		Low Acuity Emergency Visits by Community	2022/2023	100.0	79.4		4
Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  2021/2022  75.8  89.2  WERL Count By Status  Meeting Target  11		Home Health Services Provided Within Benchmark Time	2022/2023	50%	42.0%	•	1
Emergency Visits by Home Health Clients  2021/2022  75.8  89.2  Emergency Visits by Long Term Care Clients  2021/2022  30.0  46.4  KPI Count By Status  Meeting Target  11	,	Wait Time for Home Health Assessment (RAI-HC)	2022/2023	30.0	6.8		•
Emergency Visits by Home Health Clients 2021/2022 75.8 89.2	,	` '	2022/2023	75%	61.9%	•	1
Emergency Visits by Long Term Care Clients  2021/2022  30.0 46.4   KPI Count By Status  Meeting Target  11	0	•	2021/2022	75.8	89.2	•	•
KPI Count By Status  Meeting Target 11	1		2021/2022	30.0	46.4	•	Ť
weeting raiger					KPI Co	unt By Statu	IS
tes Within 10% of Target 4 1				Meeting Ta	arget		11
	lote	s		Within 10%	of Target		1

All measures reported on YTD (Year-to-Date) basis

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Not Meeting Target

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