

## **Our Health Care Report Card**

CUALITY AND SAFETY   In-Hospital Clostridioldes Difficile Infection (CDI) Incidence   2022/2023   4.5   2.7     In-Hospital Methicillin-Resistant Stephylococcus aureus (MRSA) Incidence   2022/2023   5.5   2.2     Hand Hyglene Compliance   2022/2023   60%   84,7%     In-Hospital Sepsis Rate   Apr 1, 2022 - Feb 02, 2023   1.1   2.0     In-Hospital Sepsis Rate   Apr 1, 2022 - Feb 02, 2023   1.8   1.6     In-Hospital Acquired Delirium   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   11.2     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   3.0     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   3.6   3.0     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   2.9     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   2.9     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   2.9     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   2.9     In-Hospital Acquired Urinary Tract Infection   Apr 1, 2022 - Feb 02, 2023   2.9     In-Hospital Read Infection   Apr 1, 2022 - Feb 02, 2	0	Measure Name	Time Frame	Target	Actual	Status	Preferre Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence		QUALITY AND SAFETY					
Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Acquired Delirium In-Hospital Acquired Delirium In-Hospital Acquired Delirium In-Hospital Acquired Uninary Tract Infection In-Hospital Acquired Mortality Ratio In-Hospital Acquired Infection In-Hospital Infection In-H		In-Hospital Clostridioides Difficile Infection (CDI) Incidence	2022/2023	4.5	2.7		•
In-Hospital Acquired Delirium  Apr 1, 2022 - Feb 02, 2023 1.1 2.0 ↓  In-Hospital Acquired Non-Aspiration Pneumonia  Apr 1, 2022 - Feb 02, 2023 1.8 1.6 ↓  In-Hospital Acquired Non-Aspiration Pneumonia  Apr 1, 2022 - Feb 02, 2023 3.6 11.2 ↓  In-Hospital Acquired Non-Aspiration Pneumonia  Apr 1, 2022 - Feb 02, 2023 3.6 11.2 ↓  In-Hospital Acquired Uninary Tract Infection  Apr 1, 2022 - Feb 02, 2023 3.6 11.2 ↓  In-Hospital Acquired Uninary Tract Infection  Apr 1, 2022 - Feb 02, 2023 5.7 46.6 ↓  Hospital Standardized Mortality Ratio  CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  Patients Length of Stay Relative to Expected Length of Stay  Apr 1 - Jun 30, 2022 0.95 0.98 ↓  Long Stay Patients  Apr 1 - Jun 30, 2022 0.95 0.98 ↓  Apr 1, 2022-Feb 02, 2023 12.9 % 39.5% ◆  STAFF  Nursing and Allied Professional Sick Time  2022/2023 12.9 % 39.5% ◆  STAFF  Nursing and Allied Professional Overtime  2022/2023 5.8% 7.4% ↓  Nursing and Allied Professional Overtime  2022/2023 3.9 % 11.3  ↓  Lost Time Claims Rate  Apr 1 - Dec 31, 2022 5.3 10.1 ◆  BUDGET ACCOUNTABILITY  Budget Performance Ratio  ission Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr 1 - Dec 31, 2022 1.6% 3.7% ◆  Hospital Readmission Rates Overall  2022/2023 10.0% 11.9% ◆  Hospital Readmission Rates For Residents (Age 70+) 2021/2022 13.3 % 14.5% ▲  Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 13.3 % 14.5% ▲  Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3.44 8 3.667 ▲  Low Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 197.6 ◆  Home Health Services Provided Within Benchmark Time 2022/2023 75% 78.2% ●  Emergency Visits by Home Health Clients 2021/2022 75.8 94.5 ◆  Emergency Visits by Home Health Clients 2021/2022 75.8 94.5 ◆		In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	2022/2023	5.5	2.2		4
In-Hospital Acquired Delirium		Hand Hygiene Compliance	2022/2023	80%	84.7%		1
In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Urinary Tract Infection Apr 1, 2022 - Feb 02, 2023		In-Hospital Sepsis Rate	Apr 1, 2022 - Feb 02, 2023	1.1	2.0	•	•
In-Hospital Acquired Urinary Tract Infection		In-Hospital Acquired Delirium	Apr 1, 2022 - Feb 02, 2023	1.8	1.6		Ψ.
Hospital Standardized Mortality Ratio   2022/2023   96   32   ■   CAPACITY FOR CARE ACROSS ALL SECTORS		In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2022 - Feb 02, 2023	3.6	11.2	•	Ψ.
CAPACITY FOR CARE ACROSS ALL SECTORS           Emergency Patients Admitted to Hospital Within 10 Hours         2022/2023         65.0%         36.4%         ◆           Admitted Patients Waiting for Inpatient Bed Placement         2022/2023         3.0         1.4         ●           Patients Length of Stay Relative to Expected Length of Stay         Apr 1 - Jun 30, 2022         0.95         0.98         △           Long Stay Patients         2022/2023         N/A         10.1         Natranate Level of Care (ALC) Days         Apr 1, 2022 - Feb 02, 2023         12.9%         39.5%         ◆           STAFF           Nursing and Allied Professional Sick Time         2022/2023         5.8%         7.4%         ◆           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.3%         ◆           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         10.1         ◆           BUDGET ACCOUNTABILITY           Budget Performance Ratio         2022/2023         1.00         1.081         ▲           Inspiration Community           Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         3.7%         ◆           Hospital Readmission Rates Overall         2021/2022		In-Hospital Acquired Urinary Tract Infection	Apr 1, 2022 - Feb 02, 2023	5.7	46.6	•	$\Psi$
Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients  Apr 1 - Jun 30, 2022  2023  N/A  10.1  Alternate Level of Care (ALC) Days  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  SSION Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care Within 30 Days  Emergency Visits by Long Term Care Clients  2022/2023  3.0  1.4  2022/2023  N/A  10.1  2022/2023  1.0.7  3.9  3.9  4.7.4%  4.0  2022/2023  3.9  4.1.3%  4.0  1.3%		Hospital Standardized Mortality Ratio	2022/2023	96	32		Ψ.
Admitted Patients Waiting for Inpatient Bed Placement  Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients  Alternate Level of Care (ALC) Days  Apr 1 - Jun 30, 2022 0.95 0.98 △  2022/2023 N/A 10.1  Alternate Level of Care (ALC) Days  Apr 1, 2022 - Feb 02, 2023 12.9% 39.5% ◆  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  2022/2023 5.8% 7.4% ◆  Nursing and Allied Professional Overtime  2022/2023 3.9% 11.3% ◆  Lost Time Claims Rate  Apr 1 - Dec 31, 2022 5.3 10.1 ◆  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023 1.000 1.081 △  SSION Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr 1 - Dec 31, 2022 13.7 311.0 ◆  Hospitalization Rates for Residents (Age 70+) 2021/2022 213.7 311.0 ◆  Hospitalization Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 14.5% △  Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3.448 3.567 △  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  2022/2023 50% 52.5% ●  Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 22.1 ●  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  2021/2022 75.8 94.5 ●  Emergency Visits by Long Term Care Clients  2021/2022 30.0 56.0 ◆		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay   Apr 1 - Jun 30, 2022   0.95   0.98   Long Stay Patients   2022/2023   N/A   10.1     Alternate Level of Care (ALC) Days   Apr 1, 2022 - Feb 02, 2023   12.9%   39.5%   ▼   STAFF     Nursing and Allied Professional Sick Time   2022/2023   5.8%   7.4%   ▼   Nursing and Allied Professional Overtime   2022/2023   3.9%   11.3%   ▼   Lost Time Claims Rate   Apr 1 - Dec 31, 2022   5.3   10.1   ▼   BUDGET ACCOUNTABILITY     Budget Performance Ratio   2022/2023   1.000   1.081   ▲   Sission Community     Worsened Pressure Ulcer in Long Term Care Facilities   Apr 1 - Dec 31, 2022   1.6%   3.7%   ▼   Hospitalization Rates for Residents (Age 70+)   2021/2022   213.7   311.0   ▼   Hospital Readmission Rates Overall   2022/2023   10.0%   11.9%   ▼   Mental Health & Substance Use Patients Hospital (Age 75+)   Apr 1 - Jun 30, 2022   3.448   3,567   ▲   Low Acuity Emergency Visits by Community   2022/2023   100.0   197.6   ▼   Home Health Services Provided Within Benchmark Time   2022/2023   30.0   22.1   ■   Wait Time for Home Health Assessment (RAI-HC)   2022/2023   75%   78.2%   ■   Emergency Visits by Home Health Clients   2021/2022   75.8   94.5   ▼   Emergency Visits by Home Health Clients   2021/2022   30.0   56.0   ▼		Emergency Patients Admitted to Hospital Within 10 Hours	2022/2023	65.0%	36.4%	•	1
Long Stay Patients  Alternate Level of Care (ALC) Days  Apr 1, 2022-Feb 02, 2023 12.9% 39.5% ◆  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Lost Time Claims Rate  Apr 1 - Dec 31, 2022 5.3 10.1 ◆  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023 1.000 1.081 ▲  ission Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Warsened Previces Provided Within Benchmark Time  2022/2023 30.0 22.1 ●  Mart Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr 1- 2021/2022 75.8 94.5 ◆  Emergency Visits by Long Term Care Clients		Admitted Patients Waiting for Inpatient Bed Placement	2022/2023	3.0	1.4		•
Alternate Level of Care (ALC) Days  STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUGET ACCOUNTABILITY  Budget Performance Ratio  SSION Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Wat Time Grave Health Assessment (RAI-HC)  Admissions to Long Term Care Within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Within 30 Days  Emergency Visits by Long Term Care Clients  Apr 1, 2022 - Feb 02, 2023  12.9%  39.5%  7.4%  ↑		Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2022	0.95	0.98		4
STAFF           Nursing and Allied Professional Sick Time         2022/2023         5.8%         7.4%         ◆           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.3%         ◆           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         10.1         ◆           BUDGET ACCOUNTABILITY           Budget Performance Ratio         2022/2023         1.000         1.081         ▲           ission Community           Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         3.7%         ◆           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         311.0         ◆           Hospital Readmission Rates Overall         2022/2023         10.0%         11.9%         ◆           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         14.5%         △           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         13.448         3,567         △           Low Acuity Emergency Visits by Community         2022/2023         10.00         197.6         ◆           Home Health Assessment (RAI-HC)         2022/2023	:	Long Stay Patients	2022/2023	N/A	10.1		Ψ.
Nursing and Allied Professional Sick Time         2022/2023         5.8%         7.4%         ◆           Nursing and Allied Professional Overtime         2022/2023         3.9%         11.3%         ◆           Lost Time Claims Rate         Apr 1 - Dec 31, 2022         5.3         10.1         ◆           BUDGET ACCOUNTABILITY           Budget Performance Ratio         2022/2023         1.000         1.081         ▲           ission Community           Worsened Pressure Ulcer in Long Term Care Facilities         Apr 1 - Dec 31, 2022         1.6%         3.7%         ◆           Hospitalization Rates for Residents (Age 70+)         2021/2022         213.7         311.0         ◆           Hospital Readmission Rates Overall         2022/2023         10.0%         11.9%         ◆           Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)         Apr 1 - Jun 30, 2022         13.3%         14.5%         A           Patients with Chronic Conditions Admitted to Hospital (Age 75+)         Apr 1 - Jun 30, 2022         3.448         3,567         A           Low Acuity Emergency Visits by Community         2022/2023         100.0         197.6         A           Home Health Services Provided Within Benchmark Time         2022/2023         50%         52.5%		Alternate Level of Care (ALC) Days	Apr 1, 2022 - Feb 02, 2023	12.9%	39.5%	•	4
Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023  1.000  1.081    Sission Community   Worsened Pressure Ulcer in Long Term Care Facilities		STAFF					
Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  2022/2023  1.000  1.081    Sision Community		Nursing and Allied Professional Sick Time	2022/2023	5.8%	7.4%	•	•
BUDGET ACCOUNTABILITY         Budget Performance Ratio       2022/2023       1.000       1.081         ission Community         Worsened Pressure Ulcer in Long Term Care Facilities       Apr 1 - Dec 31, 2022       1.6%       3.7%       ◆         Hospitalization Rates for Residents (Age 70+)       2021/2022       213.7       311.0       ◆         Hospital Readmission Rates Overall       2022/2023       10.0%       11.9%       ◆         Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)       Apr 1 - Jun 30, 2022       13.3%       14.5%       △         Patients with Chronic Conditions Admitted to Hospital (Age 75+)       Apr 1 - Jun 30, 2022       3,448       3,567       △         Low Acuity Emergency Visits by Community       2022/2023       100.0       197.6       ◆         Home Health Services Provided Within Benchmark Time       2022/2023       50%       52.5%       ●         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1       ●         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ●         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ◆         Emergency Visits by Long Term Care Clients       2021/2022 <td></td> <td>Nursing and Allied Professional Overtime</td> <td>2022/2023</td> <td>3.9%</td> <td>11.3%</td> <td>•</td> <td>Ψ.</td>		Nursing and Allied Professional Overtime	2022/2023	3.9%	11.3%	•	Ψ.
Budget Performance Ratio   2022/2023   1.000   1.081	6	Lost Time Claims Rate	Apr 1 - Dec 31, 2022	5.3	10.1	•	Ψ.
ission Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr 1 - Dec 31, 2022  213.7 311.0  Apr 1 - Jun 30, 2022  13.3%  14.5%  Apr 1 - Jun 30, 2022  13.3%  14.5%  Apr 1 - Jun 30, 2022  3,448  3,567  Ap		BUDGET ACCOUNTABILITY					
Worsened Pressure Ulcer in Long Term Care Facilities       Apr 1 - Dec 31, 2022       1.6%       3.7%         Hospitalization Rates for Residents (Age 70+)       2021/2022       213.7       311.0         Hospital Readmission Rates Overall       2022/2023       10.0%       11.9%         Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)       Apr 1 - Jun 30, 2022       13.3%       14.5%         Patients with Chronic Conditions Admitted to Hospital (Age 75+)       Apr 1 - Jun 30, 2022       3,448       3,567         Low Acuity Emergency Visits by Community       2022/2023       100.0       197.6         Home Health Services Provided Within Benchmark Time       2022/2023       50%       52.5%         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0		Budget Performance Ratio	2022/2023	1.000	1.081		•
Hospitalization Rates for Residents (Age 70+)     Hospital Readmission Rates Overall     Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)     Patients with Chronic Conditions Admitted to Hospital (Age 75+)     Low Acuity Emergency Visits by Community     Home Health Services Provided Within Benchmark Time     Wait Time for Home Health Assessment (RAI-HC)     Admissions to Long Term Care within 30 Days     Emergency Visits by Long Term Care Clients     2021/2022     30.0     56.0     40.0     11.9%     Apr 1 - Jun 30, 2022     3,448     3,567     Apr 1 - Jun 30, 2022     3,	is	sion Community					
Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  2022/2023  10.0%  11.9%  Apr 1 - Jun 30, 2022  3,448  3,567  Apr 1 - Jun 30, 2022  3,448  3,567  △  2022/2023  100.0  197.6  ◆  2022/2023  30.0  22.1  ●  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  2021/2022  75.8  94.5  ●  Emergency Visits by Long Term Care Clients		Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2022	1.6%	3.7%	•	4
Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)Apr 1 - Jun 30, 202213.3%14.5%Patients with Chronic Conditions Admitted to Hospital (Age 75+)Apr 1 - Jun 30, 20223,4483,567Low Acuity Emergency Visits by Community2022/2023100.0197.6Home Health Services Provided Within Benchmark Time2022/202350%52.5%Wait Time for Home Health Assessment (RAI-HC)2022/202330.022.1Admissions to Long Term Care within 30 Days2022/202375%78.2%Emergency Visits by Home Health Clients2021/202275.894.5Emergency Visits by Long Term Care Clients2021/202230.056.0		Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	311.0		1
Patients with Chronic Conditions Admitted to Hospital (Age 75+)       Apr 1 - Jun 30, 2022       3,448       3,567       △         Low Acuity Emergency Visits by Community       2022/2023       100.0       197.6       ◆         Home Health Services Provided Within Benchmark Time       2022/2023       50%       52.5%       ●         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1       ●         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ●         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ◆         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0       ◆		Hospital Readmission Rates Overall	2022/2023	10.0%	11.9%	•	Ψ.
Low Acuity Emergency Visits by Community       2022/2023       100.0       197.6       ◆         Home Health Services Provided Within Benchmark Time       2022/2023       50%       52.5%       ●         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1       ●         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ●         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ◆         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0       ◆		Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2022	13.3%	14.5%		$\Psi$
Home Health Services Provided Within Benchmark Time       2022/2023       50%       52.5%       ■         Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1       ■         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ■         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ◆         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0       ◆		Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2022	3,448	3,567		1
Wait Time for Home Health Assessment (RAI-HC)       2022/2023       30.0       22.1       ■         Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ■         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ●         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0       ●		Low Acuity Emergency Visits by Community	2022/2023	100.0	197.6		Ψ.
Admissions to Long Term Care within 30 Days       2022/2023       75%       78.2%       ●         Emergency Visits by Home Health Clients       2021/2022       75.8       94.5       ◆         Emergency Visits by Long Term Care Clients       2021/2022       30.0       56.0       ◆		Home Health Services Provided Within Benchmark Time	2022/2023	50%	52.5%		<b>1</b>
Emergency Visits by Home Health Clients         2021/2022         75.8         94.5         ♦           Emergency Visits by Long Term Care Clients         2021/2022         30.0         56.0         ♦		Wait Time for Home Health Assessment (RAI-HC)	2022/2023	30.0	22.1		•
Emergency Visits by Long Term Care Clients 2021/2022 30.0 56.0 ♦		Admissions to Long Term Care within 30 Days	2022/2023	75%	78.2%		<b>1</b>
		Emergency Visits by Home Health Clients	2021/2022	75.8	94.5	•	•
KPI Count By Status		Emergency Visits by Long Term Care Clients	2021/2022	30.0	56.0	•	•
				KPI Count By Status			JS

Notes

All measures reported on YTD (Year-to-Date) basis

Within 10% of Target

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Not Meeting Target