

Our Health Care Report Card

Peace Arch Hospital Fiscal Period: FP13, 2022/23 - Ending Mar 31, 2023

In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Hand Hyglene Compliance In-Hospital Sepsis Rate In-Hospital Acquired Delinium Apr 1, 2022 - Feb 02, 2023		QUALITY AND SAFETY					
Hand Hygiene Compliance	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	2022/2023	4.5	2.3		•
In-Hospital Sepsis Rate	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	2022/2023	5.5	1.3		•
In-Hospital Acquired Delirium In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired In-Acquired In-Acquired In-In-In-In-In-In-In-In-In-In-In-In-In-I	3	Hand Hygiene Compliance	2022/2023	80%	86.2%		1
In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Urinary Tract Infection Apr 1, 2022 - Feb 02, 2023	4	In-Hospital Sepsis Rate	Apr 1, 2022 - Feb 02, 2023	2.9	2.3		4
In-Hospital Acquired Urinary Tract Infection Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Apr 1 - Jun 30, 2022 2033 All 3.8	5	In-Hospital Acquired Delirium	Apr 1, 2022 - Feb 02, 2023	6.9	6.6		4
Hospital Standardized Mortality Ratio 2022/2023 96 81 ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2022 - Feb 02, 2023	6.8	4.4		•
CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Apr 1 - Jun 30, 2022 N/A 35.2 Long Stay Patients Apr 1, 2022 - Feb 02, 2023 N/A Apr 2022/2023 N/A Apr 3, 2022/2023 N/A Apr 3, 2022/2023 N/A Apr 3, 2022/2023 N/A Apr 3, 2022/2023 N/A Apr 1, 2022 - Feb 02, 2023 Apr 3, 2022/2023 Apr 1, 2022 - Feb 02, 2023 Apr 3, 2022/2023 Apr 3, 2022/2023 Apr 3, 2022/2023 Apr 4, 2022/2023 Apr 5, 2022/2023 Apr 6, 2022/2023 Apr 7, 2022 - Feb 02, 2023 Apr 7, 2022/2023 Apr 7, 2	7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2022 - Feb 02, 2023	10.0	27.5	•	•
Emergency Patients Admitted to Hospital Within 10 Hours 2022/2023 2023 2023 2025 2025 2025 2026 2027 2023 2027 2027	8	Hospital Standardized Mortality Ratio	2022/2023	96	81		•
Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Patients Length of Stay Relative to Expected Length of Stay Patients Length of Stay Relative to Expected Length of Stay Patients Length of Stay Relative to Expected Length of Stay Patients Relative to Expect Length Rel		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay Apr 1 - Jun 30, 2022 0.95 0.97	9	Emergency Patients Admitted to Hospital Within 10 Hours	2022/2023	65.0%	19.3%	•	1
Long Stay Patients 2022/2023 N/A 35.2 ↓ ↓ Atlemate Level of Care (ALC) Days Apr 1, 2022 - Feb 02, 2023 12.9% 25.2% ↓ ↓ ↑ Non-emergency Surgeries Completed Within 26 Weeks 2022/2023 95% 93.0% ↓ ↑ ↑ Non-Emergency Surgeries Waiting Longer Than 26 Weeks 2022/2023 22.8% 7.6% ↓ ▼ STAFF Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.6% ↓ ▼ STAFF Nursing and Allied Professional Overtime 2022/2023 5.8% 7.1% ↓ ↓ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	10	Admitted Patients Waiting for Inpatient Bed Placement	2022/2023	8.0	13.8	•	•
Alternate Level of Care (ALC) Days Apr 1, 2022 - Feb 02, 2023 12.9% 25.2% Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Completed Within 26 Weeks 2022/2023 95% 93.0% Non-Emergency Surgeries Waiting Longer Than 26 Weeks 2022/2023 22.8% 7.6% Nursing and Allied Professional Sick Time Alternate Professional Overtime 2022/2023 3.9% 10.4% Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% Worsend Pressure Ulcer in Long Term Care Facilities 30 2022/2023 1.000 1.088 Wouth Surrey/White Rock Community Worsend Pressure Ulcer in Long Term Care Facilities 4 Apr 1 - Dec 31, 2022 1.6% 1.5% 4 Hospitalization Rates for Residents (Age 70+) 4 Hospital Readmission Rates for Residents (Age 70+) 4 Hospital Readmission Rates Overall 5 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 5 Apr 1 - Jun 30, 2022 13.3% 11.6% 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 5 Apr 1 - Jun 30, 2022 13.3% 11.6% 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 7 Apr 1 - Jun 30, 2022 13.78 19.89 7 Alternate Level Conditions Admitted to Hospital Readmissions Rate (Age 15+) 8 Apr 1 - Jun 30, 2022 13.3% 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6% 9 Apr 1 - Jun 30, 2022 13.79 11.6%	11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2022	0.95	0.97		4
Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime 2022/2023 3.9% 7.1% Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% Nursing and Allied Professional Overtime 2022/2023 3.9% 10.0% 10.0% 10.08 Wester Budget Performance Ratio 2022/2023 1.000 1.088 Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Jun 30, 2022 1.6% 1.6% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Jun 30, 2022 1.6% Worsened Pressure Ulcer in Long 1.000 1.088 Worsened Pressure 1.000 1.088 Worsened Pressure 1.000 1	2	Long Stay Patients	2022/2023	N/A	35.2		•
Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.1% ↓ Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% ↓ Lost Time Claims Rate 8DUGET ACCOUNTABILITY Budget Performance Ratio 2022/2023 1.000 1.098 ↓ Outh Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% ↓ Hospital Raedmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 11.6% ↓ Patients with Chronic Conditions Admitted to Hospital (Age 75+) ↓ Low Acuity Emergency Visits by Community Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 21.0 ↓ Admissions to Long Term Care Clients → Meeting Target 16	13	Alternate Level of Care (ALC) Days	Apr 1, 2022 - Feb 02, 2023	12.9%	25.2%	•	•
STAFF Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.1% ↓ Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% ↓ I Lost Time Claims Rate Apr 1 - Dec 31, 2022 5.3 10.1 ↓ BUDGET ACCOUNTABILITY Budget Performance Ratio 2022/2023 1.000 1.088 ↓ Outh Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% ↓ Hospitalization Rates for Residents (Age 70+) 2021/2022 213.7 198.9 ↓ Hospital Readmission Rates Overall 2022/2023 10.0% 10.2% ↓ Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 11.6% ↓ Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3.448 1,895 ↓ Low Acuity Emergency Visits by Community 2022/2023 50% 46.6% ↓ Wait Time for Home Health Assessment (RAH-HC) 2022/202	4	Non-emergency Surgeries Completed Within 26 Weeks	2022/2023	95%	93.0%		1
Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.1% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2022/2023	22.8%	7.6%		•
Nursing and Allied Professional Overtime 2022/2023 3.9% 10.4% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓		STAFF					
Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio 2022/2023 1.000 1.088 Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital (Age 75+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Long Term Care Clients Apr 1 - Dec 31, 2022 1.6% 1.5% 1.6% 1.5% 1.6% 1.5% 1.6% 1.5% 1.6% 1.5% 1.6%	16	Nursing and Allied Professional Sick Time	2022/2023	5.8%	7.1%	•	4
BUDGET ACCOUNTABILITY Budget Performance Ratio 2022/2023 1.000 1.088 ↓ Outh Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Meeting Target 16	7	Nursing and Allied Professional Overtime	2022/2023	3.9%	10.4%	•	1
Budget Performance Ratio outh Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Long Term Care Clients Budget Performance Ratio Apr 1 - Dec 31, 2022 1.6% 1.5% Union 1.6% 1.5% Union 1.0% 1.0% 1.0% 1.0% 1.0% 1.0% 1.0% 1.0%	18	Lost Time Claims Rate	Apr 1 - Dec 31, 2022	5.3	10.1	•	•
Outh Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 1.5% ↓ Hospitalization Rates for Residents (Age 70+) 2021/2022 213.7 198.9 ↓ Hospital Readmission Rates Overall 2022/2023 10.0% 10.2% ↓ Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 11.6% ↓ Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3.448 1,895 ↓ Low Acuity Emergency Visits by Community 2022/2023 100.0 97.1 ↓ Home Health Services Provided Within Benchmark Time 2022/2023 50% 46.6% ↓ Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 21.0 ↓ Admissions to Long Term Care within 30 Days 2022/2023 75.8 69.1 ↓ Emergency Visits by Home Health Clients 2021/2022 75.8 69.1 ↓ Emergency Visits by Long Term Care Clients 2021/2022 30.0 27.7 ↓ KPI Count By Status Meeting Target 16		BUDGET ACCOUNTABILITY					
Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Apr 1 - Dec 31, 2022 213.7 198.9 Wand 10.0% 10.0%	19	Budget Performance Ratio	2022/2023	1.000	1.088		4
Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Apr 1 - Dec 31, 2022 213.7 198.9 Wand 10.0% 10.0%	o	uth Surrey/White Rock Community					
Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Meeting Target 16	1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2022	1.6%	1.5%		•
Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Meeting Target Apr 1 - Jun 30, 2022 3,448 1,895 Wait 1- Jun 30, 2022 30.0 97.1 Wait 1- Jun 30, 2022 3,448 1,895 Wait 1- Jun 30, 2022 2,2023 3,000 2,100 Wait 1- Jun 30, 2022 2,2023 3,000	2	Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	198.9		•
Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Apr 1 - Jun 30, 2022 3,448 1,895 46.6% And 10.0 2022/2023 50% 46.6% And 10.0 2022/2023 30.0 21.0 40 40 40 40 40 40 40 40 40	3	Hospital Readmission Rates Overall	2022/2023	10.0%	10.2%		•
Low Acuity Emergency Visits by Community 2022/2023 100.0 97.1 ↓ Home Health Services Provided Within Benchmark Time 2022/2023 50% 46.6% ↓ Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 21.0 ↓ Admissions to Long Term Care within 30 Days 2022/2023 75% 61.6% ↓ Emergency Visits by Home Health Clients 2021/2022 75.8 69.1 ↓ Emergency Visits by Long Term Care Clients 2021/2022 30.0 27.7 ↓ KPI Count By Status Meeting Target 16	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2022	13.3%	11.6%		Ψ
Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients 2021/2022 75.8 69.1 Emergency Visits by Long Term Care Clients Weeting Target 16	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2022	3,448	1,895		•
Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients 2021/2022 75.8 69.1 Emergency Visits by Long Term Care Clients 2021/2022 30.0 27.7 KPI Count By Status Meeting Target 16	3	Low Acuity Emergency Visits by Community	2022/2023	100.0	97.1		•
Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients 2021/2022 75.8 69.1 WERPI Count By Status Meeting Target 16	7	Home Health Services Provided Within Benchmark Time	2022/2023	50%	46.6%		1
Emergency Visits by Home Health Clients 2021/2022 75.8 69.1 Emergency Visits by Long Term Care Clients 2021/2022 30.0 27.7 KPI Count By Status Meeting Target 16	3	Wait Time for Home Health Assessment (RAI-HC)	2022/2023	30.0	21.0		•
Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients 2021/2022 75.8 69.1 V EMERGENCY Visits by Long Term Care Clients 2021/2022 30.0 27.7 V EXPI Count By Status Meeting Target 16	9	Admissions to Long Term Care within 30 Days	2022/2023	75%	61.6%	•	1
KPI Count By Status Meeting Target 16	10	Emergency Visits by Home Health Clients	2021/2022	75.8	69.1		4
Meeting Target 16	1	Emergency Visits by Long Term Care Clients	2021/2022	30.0	27.7		•
weeting rarget					KPI Co	unt By Statu	IS
otes Within 10% of Target 5		_		Meeting Ta	ırget		16
	Note	s		Within 10%	of Target		5

All measures reported on YTD (Year-to-Date) basis

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Not Meeting Target