

Our Health Care Report Card

Peace Arch Hospital Fiscal Period: FP05, 2023/24 - Ending Aug 17, 2023

In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence		QUALITY AND SAFETY					
Hand Hygiene Compliance Apr 1 - Aug 17, 2023 80% 83.2% In-Hospital Acquired Delirium Apr 1 - Jun 22, 2023 6.9 4.4 In-Hospital Acquired Winary Tract Infection Apr 1 - Jun 22, 2023 6.8 5.4 In-Hospital Acquired Urinary Tract Infection Apr 1 - Jun 22, 2023 6.8 5.4 In-Hospital Acquired Urinary Tract Infection Apr 1 - Jun 22, 2023 10.0 23.8 Hospital Standardized Mortality Ratio 2022/2023 96 94 In-Hospital Ratio Hospital William 10 Hours Apr 1 - Aug 17, 2023 8.0 10.8 In-Hospital Ratio Places William Programment Apr 1 - Aug 17, 2023 8.0 10.8 In-Hospital Ratio Places William Programment Apr 1 - Aug 17, 2023 12.9% In-Hospital Ratio Places In-Hospital Radmission Rate Budget Performance Ratio Apr 1 - Aug 17, 2023 1.000 1.070 In-Hospital Radmission Rates Overall Worsened Pressure Ucar in Long Term Care Facilities 2022/2023 1.6% 1.5% In-Hospital Radmission Rates Overall Apr 1 - Sep 30, 2022 13.37 198.9 In-Hospital Radmission Rates Overall Apr 1 - Sep 30, 2022 13.37 198.9 In-Hospital Radmission Rates Place William Ratio Rat	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr 1 - Aug 17, 2023	3.3	1.1		•
In-Hospital Sepsis Rate	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr 1 - Aug 17, 2023	3.8	2.5		•
In-Hospital Acquired Delirium	3	Hand Hygiene Compliance	Apr 1 - Aug 17, 2023	80%	83.2%		1
In-Hospital Acquired Non-Aspiration Pneumonia	4	In-Hospital Sepsis Rate	Apr 1 - Jun 22, 2023	2.9	0.0		•
In-Hospital Acquired Urinary Tract Infection	5	In-Hospital Acquired Delirium	Apr 1 - Jun 22, 2023	6.9	4.4		•
Hospital Standardized Morfality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr 1 - Aug 17, 2023 8.0 10.8 ↓ Patients Length of Stay Relative to Expected Length of Stay Apr 1 - Aug 17, 2023 A	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Jun 22, 2023	6.8	5.4		•
CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours	7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Jun 22, 2023	10.0	23.8	•	•
## Emergency Patients Admitted to Hospital Within 10 Hours Apr 1 - Aug 17, 2023	8	Hospital Standardized Mortality Ratio	2022/2023	96	94		•
Admitted Patients Waiting for Inpatient Bed Placement Apr 1 - Aug 17, 2023 Apr 1 - Sep 30, 2022 Apr 1 - Sep 30, 2022 Apr 1 - Aug 17, 2023 Apr 1 - Aug		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay Apr 1 - Sep 30, 2022 0.95 0.97 ↓ Up Long Stay Patients Apr 1 - Aug 17, 2023 1.08 32.2 ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Aug 17, 2023	65.0%	22.8%	•	^
Apr 1 - Aug 17, 2023	10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Aug 17, 2023	8.0	10.8	•	•
Alternate Level of Care (ALC) Days Apr 1 - Jun 22, 2023 12.9% 22.4% Non-emergency Surgeries Completed Within 26 Weeks Apr 1 - Aug 17, 2023 95% 96.1% Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Use Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio South Surrey/White Rock Community Worsened Pressure Ulcer in Long Term Care Facilities Userial Readmission Rates Overall Hospitalization Rates For Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Wait Time for Home Health Services Provided Within Benchmark Time Apr 1 - Aug 17, 2023 Apr 1 - Sep 30, 2022 Apr 1 - Sep 30, 2022 Apr 1 - Aug 17, 2023 Adresions to Long Term Care Within 30 Days Apr 1 - Aug 17, 2023 Adresions to Long Term Care Within 30 Days Apr 1 - Aug 17, 2023 Apr	11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Sep 30, 2022	0.95	0.97		•
Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 3.9% 10.5% Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 1.000 1.070 Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 1.000 1.070 Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 1.000 1.070 Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 1.000 1.070 Nursing and Allied Professional Overtime Apr 1 - Sep 30, 2022 10.000 1.070 Nursing and Allied Professional Overtime Apr 1 - Sep 30, 2022 10.000 10.070 Nursing and Allied Professional Overtime Apr 1 - Sep 30, 2022 10.000 10.070 Nursing and Allied Professional Overtime Apr 1 - Sep 30, 2022 10.000 10.070 10.070 Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 10.00 10.070 10.070 10.070 Nursing and Allied Professional Overtime Apr 1 - Aug 17, 2023 10.00 10.070 10.0	12	Long Stay Patients	Apr 1 - Aug 17, 2023	N/A	32.2		•
Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr 1 - Aug 17, 2023 22.8% 6.9% Wascard Apr 1 - Aug 17, 2023 5.8% 5.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 3.9% 10.5% Wascard Apr 1 - Aug 17, 2023 1.000 1.070 Apr 1 - Aug 17, 2023 1.000 1.070 Apr 1 - Sep 30, 2022 21.37 198.9 Wascard Apr 1 - Sep 30, 2022 21.37 198.9 Wascard Apr 1 - Sep 30, 2022 10.0% 11.0% Apr 1 - Sep 30, 2022 13.3% 13.6% Apr 1 - Aug 17, 2023 10.00 101.7 Apr 1 -	13	Alternate Level of Care (ALC) Days	Apr 1 - Jun 22, 2023	12.9%	22.4%	•	•
STAFF 16 Nursing and Allied Professional Sick Time 17 Nursing and Allied Professional Overtime 18 Lost Time Claims Rate 19 Budget Performance Ratio South Surrey/White Rock Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2 022/2023 1 .000 1 .070 4 Worsened Pressure Ulcer in Long Term Care Facilities 2 022/2023 1 .6% 1 .5% 4 Unspitalization Rates overall 4 Mental Health & Substance Use Patients Hospital (Age 75+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Sep 30, 2022 3 .448 4 Nep 1 - Aug 17, 2023 4 Apr 1 - Sep 30, 2022 4 Apr 1 - Sep 30, 2022 5 .3 9 .4 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Sep 30, 2022 Apr 1 - Aug 17, 2023 Apr 1 - Aug 17, 2023 Apr 1 - Aug 17, 2023 Admissions to Long Term Care (RAI-HC) Apr 1 - Aug 17, 2023 Admissions to Long Term Care within 30 Days Apr 1 - Aug 17, 2023 Apr	14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Aug 17, 2023	95%	96.1%		1
Nursing and Allied Professional Sick Time	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Aug 17, 2023	22.8%	6.9%		4
Nursing and Allied Professional Overtime		STAFF					
Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr 1 - Aug 17, 2023 1.000 1.070 Worsened Pressure Ulcer in Long Term Care Facilities 100 110 120 130 140 150 150 150 150 150 150 15	16	Nursing and Allied Professional Sick Time	Apr 1 - Aug 17, 2023	5.8%	5.5%		•
BUDGET ACCOUNTABILITY Budget Performance Ratio Apr 1 - Aug 17, 2023 1.000 1.070	17	Nursing and Allied Professional Overtime	Apr 1 - Aug 17, 2023	3.9%	10.5%	•	•
Budget Performance Ratio Apr 1 - Aug 17, 2023 1.000 1.070 Worsened Pressure Ulcer in Long Term Care Facilities 2022/2023 1.6% 1.5% Worsened Pressure Ulcer in Long Term Care Facilities 2021/2022 213.7 198.9 Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Sep 30, 2022 10.0% 11.0% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Sep 30, 2022 10.0% 11.0% Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Sep 30, 2022 10.0% 11.0% Worsened Pressure Ulcer in Long Term Care Clients Apr 1 - Sep 30, 2022 10.0% 11.0% Worsened Pressure Ulcer in Long Term Care Clients Apr 1 - Sep 30, 2022 10.0% 11.0% Apr 1 - Sep 30, 2022 10.0% 11.0% Apr 1 - Sep 30, 2022 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% Worsened Pressure Ulcer in Long Term Care Clients Apr 1 - Sep 30, 2022 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% Worsened Pressure Ulcer in Long Term Care Clients Apr 1 - Aug 17, 2023 10.00 10.00 10.07 Worsened Pressure Ulcer in Long Term Care Clients Apr 1 - Aug 17, 2023 10.00 10.00 10.07 Worsened Pressure Ulcer in Long Term Care Clients Worsened Pressure Ulcer in Long Term Care Ulcer in Long Term Care Clients Apr 1 - Aug 17, 2023 10.00 10.00 10.07 Worsened Pressure Ulcer in Long Term Care Ulcer in Long Term Care Clients Worsened Pressure Ulcer in Long Term Care Uncerted Unc	18	Lost Time Claims Rate	2022/2023	5.3	9.4	•	•
South Surrey/White Rock Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2 Hospitalization Rates for Residents (Age 70+) 2 Hospitalization Rates for Residents (Age 70+) 3 Hospital Readmission Rates Overall 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 8 Apr 1 - Aug 17, 2023 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Home Health Clients 11 Emergency Visits by Long Term Care Clients 16 KPI Count By Status 16 Meeting Target 16		BUDGET ACCOUNTABILITY					
South Surrey/White Rock Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2022/2023 1.6% 1.5% ↓ 2 Hospitalization Rates for Residents (Age 70+) 2021/2022 213.7 198.9 ↓ 3 Hospital Readmission Rates Overall Apr 1 - Sep 30, 2022 10.0% 11.0% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Sep 30, 2022 13.3% 13.6% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Sep 30, 2022 3,448 1,789 ↓ 6 Low Acuity Emergency Visits by Community Apr 1 - Aug 17, 2023 100.0 101.7 ↓ 7 Home Health Services Provided Within Benchmark Time Apr 1 - Aug 17, 2023 50% 38.2% ↓ 8 Wait Time for Home Health Assessment (RAI-HC) Apr 1 - Aug 17, 2023 30.0 16.9 ↓ 9 Admissions to Long Term Care within 30 Days Apr 1 - Aug 17, 2023 75% 60.5 ↓ 10 Emergency Visits by Long Term Care Clients Jul2022-Jun20	19	Budget Performance Ratio	Apr 1 - Aug 17, 2023	1.000	1.070		•
Worsened Pressure Ulcer in Long Term Care Facilities 2022/2023 1.6% 1.5% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓		-	1 0 /				•
Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Apr 1 - Sep 30, 2022 Apr 1 - Aug 17, 2023 Apr 1	1	•	2022/2023	1.6%	1.5%		•
Hospital Readmission Rates Overall Apr 1 - Sep 30, 2022 10.0% 11.0% Apr 1 - Sep 30, 2022 13.3% 13.6% Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Apr 1 - Sep 30, 2022 13.3% 13.6% Apr 1 - Sep 30, 2022 3,448 1,789 4 Apr 1 - Aug 17, 2023 50% 38.2% Apr 1 - Aug 17, 2023 50% 38.2% Apr 1 - Aug 17, 2023 75% 60.0% Apr 1 - Aug 17, 2023 75% 60.	2	-	2021/2022	213.7	198.9		Ť
4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Sep 30, 2022 13.3% 13.6% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Sep 30, 2022 3,448 1,789 ↓ 6 Low Acuity Emergency Visits by Community Apr 1 - Aug 17, 2023 100.0 101.7 ↓ ↓ 7 Home Health Services Provided Within Benchmark Time Apr 1 - Aug 17, 2023 50% 38.2% ↓ ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr 1 - Aug 17, 2023 30.0 16.9 ↓ 9 Admissions to Long Term Care within 30 Days Apr 1 - Aug 17, 2023 75% 60.0% ↓ 10 Emergency Visits by Home Health Clients Jul2022-Jun2023 75.8 66.5 ↓ 11 Emergency Visits by Long Term Care Clients Jul2022-Jun2023 30.0 26.2 ↓ KPI Count By Status	3	, ,	Apr 1 - Sep 30, 2022		11.0%		
Low Acuity Emergency Visits by Community Apr 1 - Aug 17, 2023 Home Health Services Provided Within Benchmark Time Apr 1 - Aug 17, 2023 Meeting Target Apr 1 - Aug 17, 2023 100.0 101.7 Apr 1 - Aug 17, 2023 30.0 101.7 Apr 1 - Aug 17, 2023 30.0 16.9 Apr 1 - Aug 17, 2023 75% 60.0% Apr 1 - Aug 17, 20	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)		13.3%	13.6%		
Low Acuity Emergency Visits by Community Apr 1 - Aug 17, 2023 Home Health Services Provided Within Benchmark Time Apr 1 - Aug 17, 2023 Meeting Target Apr 1 - Aug 17, 2023 100.0 101.7 Apr 1 - Aug 17, 2023 30.0 101.7 Apr 1 - Aug 17, 2023 30.0 16.9 Apr 1 - Aug 17, 2023 75% 60.0% Apr 1 - Aug 17, 20	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Sep 30, 2022	3,448	1,789		Ť
Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Apr 1 - Aug 17, 2023 30.0 16.9 Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Jul2022-Jun2023 75.8 66.5 ■ Interpret Care Clients Weeting Target Meeting Target 16	6	· · · · · · · · · · · · · · · · · · ·	· · ·	100.0	101.7		
Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Jul2022-Jun2023 30.0 26.2 KPI Count By Status Meeting Target 16	7	Home Health Services Provided Within Benchmark Time	Apr 1 - Aug 17, 2023	50%	38.2%	•	
Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Jul2022-Jun2023 30.0 26.2 KPI Count By Status Meeting Target 16	8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Aug 17, 2023	30.0	16.9		T.
Emergency Visits by Home Health Clients Jul2022-Jun2023 75.8 66.5 Jul2022-Jun2023 30.0 26.2 KPI Count By Status Meeting Target 16	9	· · · ·	• •			•	
Emergency Visits by Long Term Care Clients Jul2022-Jun2023 30.0 26.2 KPI Count By Status Meeting Target 16	10	-	• •				Ī
KPI Count By Status Meeting Target 16	11	• , .			26.2		Ť
weeling ranget – 10		•		KPI Count By Status			
				Meeting Ta	rget		16
	Note	es es		_	-		5

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target