Our Health Care Report Card

Langley Memorial Hospital

Fiscal Period: FP07, 201920 - Ending   Oct 17, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	Apr-Oct 2019	4.5	5.9	🔴	⬇
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	Apr-Oct 2019	5.5	1.9	🟢	⬇
3	Hand Hygiene Compliance	Apr-Oct 2019	80%	79.3%	🔺	⬆
4	In-Hospital Sepsis Rate	Apr-Aug 2019	2.9	3.1	🔺	⬇
5	In-Hospital Acquired Delirium	Apr-Aug 2019	6.9	6.3	🟢	⬇
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Aug 2019	6.8	7.1	🔺	⬇
7	In-Hospital Acquired Urinary Tract Infection	Apr-Aug 2019	10.0	22.9	🔴	⬇
8	Hospital Standardized Mortality Ratio	2018/2019	96	90.8	🟢	⬇
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2019	46.0%	22.7%	🔴	⬆
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2019	9.4	18.5	🔴	⬇
11	Patients Length of Stay Relative to Expected Length of Stay	2018/2019	0.95	1.037	🔺	⬇
12	Long Stay Patients	Apr-Oct 2019	N/A	38.1		⬇
13	Alternate Level of Care (ALC) Days	Apr-Aug 2019	12.9%	18.4%	🔴	⬇
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2019	95%	80.1%	🔴	⬆
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2019	22.8%	18.3%	🟢	⬇
	STAFF					
16	Nursing and Allied Professional Sick Time	Apr-Oct 2019	5.8%	4.5%	🟢	⬇
17	Nursing and Allied Professional Overtime	Apr-Oct 2019	3.9%	4.6%	🔴	⬇
18	Lost Time Claims Rate	Apr-Jun 2019	5.3	6.3	🔴	⬇
	BUDGET ACCOUNTABILITY					
19	Budget Performance Ratio	Apr-Oct 2019	1.000	1.034	🔺	⬇

Langley Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Jun 2019	1.6%	3.03%	🔴	⬇
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	289.6	🔴	⬇
3	Hospital Readmission Rates Overall	2018/2019	10.0%	9.9%	🟢	⬇
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2018/2019	13.3%	14.5%	🔺	⬇
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2018/2019	3,448	3,275	🟢	⬇
6	Low Acuity Emergency Visits by Community	Apr-Oct 2019	102.7	84.3	🟢	⬇
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2019	50%	37.6%	🔴	⬆
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Oct 2019	30.0	31.0	🔺	⬇
9	Admissions to Long Term Care within 30 Days	Apr-Oct 2019	75%	62.8%	🔴	⬆
10	Emergency Visits by Home Health Clients	Sep2018-Sep2019	75.8	83.4	🔴	⬇
11	Emergency Visits by Long Term Care Clients	Sep2018-Sep2019	30.0	37.2	🔴	⬇

KPI Count By Status		
Meeting Target	🟢	8
Within 10% of Target	🔺	7
Not Meeting Target	🔴	14

Notes

All measures reported on YTD (Year-to-Date) basis