

Our Health Care Report Card

Delta Hospital Fiscal Period: FP01, 201920- Ending May 02, 2019 Preferred No Actual Status **Measure Name Time Frame Target** Direction **QUALITY AND SAFETY** J 1 In-Hospital Clostridioides Difficile Infection (CDI) Incidence Apr,2019 4.5 0.0 J 2 In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr,2019 7.0 5.3 1 3 Hand Hygiene Compliance Apr,2019 80% 91.0% J 5.5 4 In-Hospital Sepsis Rate Apr2018-Feb2019 1.5 Ţ 5 In-Hospital Acquired Delirium Apr2018-Feb2019 4.2 5.9 į 6 In-Hospital Acquired Non-Aspiration Pneumonia Apr2018-Feb2019 4.9 9.2 į 7 In-Hospital Acquired Urinary Tract Infection Apr2018-Feb2019 7.8 23.8 55.6 8 Hospital Standardized Mortality Ratio Apr-Sep 2018 87 **CAPACITY FOR CARE ACROSS ALL SECTORS** 1 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr,2019 44.0% 31.8% Ī 10 Admitted Patients Waiting for Inpatient Bed Placement Apr,2019 8.4 8.0 Ţ 0.95 Apr-Sep 2018 1.041 11 Patients Length of Stay Relative to Expected Length of Stay Į Apr,2019 N/A 8.7 12 Long Stay Patients į 10.0% 20.0% 13 Alternate Level of Care (ALC) Days Apr2018-Feb2019 . 1 93.0% 14 Non-emergency Surgeries Completed Within 26 Weeks Apr,2019 95% 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr,2019 22.8% 17.1% **STAFF** J Apr,2019 5.0% 4.59% 16 Sick Time Rate 2.8% 3.99% 17 Overtime Rate Apr,2019 Oct-Dec 2018 8.3 18 Lost Time Claims Rate 5.4 **BUDGET ACCOUNTABILITY** 1 19 **Budget Performance Ratio** Apr,2019 1.000 0.982 **Delta Community** Worsened Pressure Ulcer in Residential Care Facilities 2.0% 1.66% 1 Apr-Dec 2018 Į 2 Hospitalization Rates for Residents (Age 70+) 2017/2018 257.7 269.2 į 3 Apr-Sep 2018 10.0% 11.0% Hospital Readmission Rates Overall **₽** 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Jun 2018 12.0% 13.2% į 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr-Sep 2018 3,411 3,900 Ť 6 Low Acuity Emergency Visits by Community Apr,2019 102.7 115.3 7 Home Health Services Provided Within Benchmark Time Apr,2019 50% 39.3% 8 Wait Time for Home Health Assessment (RAI-HC) Apr,2019 38.2 53.9 1 9 Admissions to Residential Care within 30 Days Apr,2019 75% 81.3% **₽** 10 **Emergency Visits by Home Health Clients** 2018/2019 75.8 89.82 **₽** 2018/2019 30.0 36.46 Emergency Visits by Residential Care Clients 11 KPI Count By **Status** Meeting Target 10

Notes

All measures reported on YTD (Year-to-Date) basis

Within 10% of Target

Not Meeting Target

4

15