

Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP01, 201920- Ending May 02, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr,2019	4.5	3.7	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr,2019	7.0	3.5	●	↓
3	Hand Hygiene Compliance	Apr,2019	80%	79.4%	▲	↑
4	In-Hospital Sepsis Rate	Apr2018-Feb2019	3.8	3.4	●	↓
5	In-Hospital Acquired Delirium	Apr2018-Feb2019	7.3	18.9	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr2018-Feb2019	7.3	6.9	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr2018-Feb2019	10.0	11.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2018	87	94.9	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2019	44.0%	34.1%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2019	16.5	29.1	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2018	0.95	0.952	▲	↓
12	Long Stay Patients	Apr,2019	N/A	50.6		↓
13	Alternate Level of Care (ALC) Days	Apr2018-Feb2019	10.0%	6.6%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr,2019	95%	96.1%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr,2019	22.8%	19.0%	●	↓
STAFF						
16	Sick Time Rate	Apr,2019	5.0%	4.37%	●	↓
17	Overtime Rate	Apr,2019	2.8%	4.19%	◆	↓
18	Lost Time Claims Rate	Oct-Dec 2018	5.4	6.3	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr,2019	1.000	1.032	▲	↓

New Westminster Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Dec 2018	2.0%	1.20%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	295.4	◆	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	9.3%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	11.2%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	2,695	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2019	102.7	83.2	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2019	50%	31.4%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr,2019	38.2	70.5	◆	↓
9	Admissions to Residential Care within 30 Days	Apr,2019	75%	100.0%	●	↑
10	Emergency Visits by Home Health Clients	2018/2019	75.8	93.36	◆	↓
11	Emergency Visits by Residential Care Clients	2018/2019	30.0	33.76	◆	↓

KPI Count By Status

Meeting Target	●	14
Within 10% of Target	▲	4
Not Meeting Target	◆	11

Notes

All measures reported on YTD (Year-to-Date) basis