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LONG-TERM CARE – Transfers of Residents during COVID-19

Transferring for Essential Medical Appointments

Resident with serious medical condition. Serious Illness & Goals of Care Conversation with MRP*, Resident & Family

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Resident to continue with essential medical appointment (e.g. renal dialysis)

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Use **FH 2019- COVID-19 Screening Tool for LTC.** Confirm medical appointment/ transportation with receiving institution & ensure all aware if resident is symptomatic

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Prepare resident for transfer. Apply surgical/procedural mask on symptomatic resident if tolerated

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Upon resident return or arrival to care home, continue screening using **FH 2019- COVID-19 Screening Tool for LTC.** Manage resident according to appropriate precautions

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Notify MRP* if resident becomes symptomatic/symptoms worsen.

Urgent Transfers of Residents to Acute/ED

Resident has an acute event (e.g. fracture). Serious Illness & Goals of Care Conversation with MRP*, Resident & Family

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MRP* determines that acute care is required & contacts receiving ED physician. Sending & receiving physicians discuss transfer of resident

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Transfer approved → **Transfer declined. Care for in LTC**

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Inform Acute/ED of transfer prior to resident's arrival. Ensure Ambulance Services & receiving institution are aware if resident is symptomatic

Resident Transfers to Higher Level of Care

ACT receives a transfer request to higher level of care (BSTN, Enhanced/Vent Unit, Tertiary OAMH)

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ACT & care home consult with CNS to identify solutions to support resident in place

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If unable to mitigate resident care needs in current environment consult LTC Regional Medical Director

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Exceptions for transfer to higher level of care will be determined by LTC Regional Medical Director in consultation with FMD/MRP*

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Transfer approved → **Transfer declined**

↓ (approved) ACT will confirm resident approved to transfer with sending & receiving care site.

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Ensure resident transport & receiving site are aware if resident is symptomatic

(declined) → ACT to inform care home that resident stays in current care home

* MRP also refers to On-Call Designate

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