# ENGAGING PATIENT-ORIENTED EVALUATION DURING COVID-19

COVID-19 has highlighted the need for timely and rigorous evaluations to assess the impact of pandemic mitigation and response strategies. Engaging patient partners with lived experiences in the evaluation process will improve our understanding of the impacts of these strategies and ensure our recommendations enhance patient experience.

Patient partners are patients, service users or community members interested in collaborating in research and evaluation projects to ensure projects are relevant and appropriate for the groups they represent.

### Department of Evaluation and Research Services (DERS) and the BC Support Unit Fraser Centre are here to support you adapt your evaluation projects to include patient partners during COVID-19.

Patient partners are patients, service users or community members interested in collaborating in research and evaluation projects to ensure projects are relevant and appropriate for the groups they represent. With strong connections to the Patients Interested in Research (PliR group) and the Patient and Family Advisory Councils (PFACs), we can help you develop a patient engagement strategy for any stage of your evaluation process.

### What supports are available?

- BC SUPPORT Unit Fraser Centre will connect you to a patient or community partner(s) that are available to collaborate with you in any stage of the evaluation including: development of evaluation design and data collection methods, interpretation of findings, and knowledge-translation
- BC SUPPORT Unit Fraser Centre can also provide methods support and capacity building in patient-oriented evaluation, including resources and support for appropriate patient engagement in evaluation activities
- DERS can support your related evaluation projects, including supports for integrating patient engagement into evaluation activities

Patient engagement can enable high-quality and meaningful program evaluation.

### Our teams are here to support you!





## The **BC SUPPORT Unit Fraser**

**Centre** offers a number of free services to teams involved in patient-oriented research and evaluation in the Fraser region. Our services include training and capacity building, patient engagement, and knowledge translation supports.

For more information on our service visit: <u>www.bcsupportunit.ca</u>

**DERS** supports Fraser Health research, evaluation and quality improvement projects. Our methodology unit offers free consulting services including program evaluation planning, logic model development, statistical analysis, and report writing.

For more information on our services visit:

https://www.fraserhealth.ca/emplo yees/research-and-evaluation

#### Get in touch with us!

Contact us with a description of your evaluation project and timelines at: Maria Montenegro, Evaluation Specialist at maria.montenegro@fraserhealth.ca or

Beverley Pomeroy, Patient Engagement Specialist at Beverley.pomeroy@fraserhealth.ca