IC2:0400 Education of Residents, Visitors and Volunteers

1.0 PURPOSE

To inform and educate residents, families, visitors and volunteers about their role in providing safety for all infection control principals.

- prevent the introduction and spread of infections within the facility
- increase their understanding of the nature of a resident’s infectious disease and the precautions being taken
- understanding precautions required during outbreaks

2.0 GUIDELINES

2.1 The Infection Control Committee or designate should identify appropriate infection control topics for education of residents, families, volunteers and others and determine the appropriate forum and educator.

2.2 The educator should structure the education according to the recipient’s cognition and ability to comply and provide emotional support as required.

2.3 The educator should document the education as per facility standard.

2.4 Appropriate signage and instructions for hand hygiene and during outbreaks should be readily visible and easy to understand for residents, families, volunteers and others.

2.5 Education resource materials may be requested from Public Health and/or the Infection Prevention and Control Consultant, Residential Care and Assisted Living Program.