

Abbotsford Mental Health Centre
Phone: 604-870-7800

• Burnaby Mental Health Centre Phone: 604-453-1900

• Chilliwack Mental Health Centre Phone: 604-702-4860

 Delta Mental Health Centre - North Phone: 604-592-3700

• Delta Mental Health Centre - South

Phone: 604-948-7010

 Developmental Disabilities Mental Health Services

☆

Burnaby Office: (604) 918-7540 Port Coquitlam Office: (604) 777-8475

 Hope Mental Health Centre Phone: 604-860-7733

• Langley Mental Health Centre Phone: 604-514-7940

 Maple Ridge Mental Health Centre Phone: 604-476-7165

 Mission Mental Health Centre Phone: 604-814-5600

New Westminster Mental Health Centre

Phone: 604-777-6800

• Surrey Mental Health Centre Phone: 604-953-4900

• Tri-Cities Mental Health Centre

Phone: 604-777-8400

White Rock/South Surrey Mental
 Health Centre

Phone: 604-541-6844

Mental Health Centres with a RAC Clinic



Fraser Health Crisis Line

• Local: (604) 951-8855

• Long Distance: 1-877-820-7444

 Fraser Health Mental Health and Substance Use

http://www.fraserhealth.ca/your_care/mental-health-and-substance-use/

- BC Mental Health and Addictions Services www.bcmhas.ca
- Canadian Mental Health Association http://www.cmha.ca/
- Mood Disorders Association of BC http://www.mdabc.net/
- Anxiety BC http://www.anxietybc.com/
- BC Partners for Mental Health and Addictions Information http://www.heretohelp.bc.ca/
- Canadian Network for Mood and Anxiety Treatments http://www.canmat.org/
- Mind Check http://www.mindcheck.ca/
- Internet Mental Health http://www.mentalhealth.com/

FRASER HEATH AUTHORITY www.fraserhealth.ca

The information in this document is intended solely for the person to whom it was given by the health care team.

Print Shop # (Month Year) Language

MENTAL HEALTH AND SUBSTANCE USE

RAPID ACCESS CLINIC

Timely access to psychiatric consultation







What is the Mental Health and Substance Use Rapid Access Clinic?

The Rapid Access Clinic (RAC) provides timely access to a one time consultation with a Psychiatrist and nurse from your local Mental Health Centre (MHC), in order to provide your General Practitioner (GP) or Nurse Practitioner (NP) with treatment recommendations. Usually an appointment will be scheduled with a Psychiatrist within 2-5 weeks from the time your referral is received. Following your service at the clinic, your GP or NP will receive a report from the Psychiatrist outlining your treatment plan. Your GP or NP will then continue with your treatment.



You are eligible for the clinic if you:

- Are 19 years old and older.
- Are experiencing a mild to moderate mental illness.
- Reside within the community of the MHC.





You are NOT eligible for the clinic if you:

- Are younger than 19 years old.
- Have a severe mental illness.
- Have attended the RAC clinic or have seen another Psychiatrist in the last 6 months.
- Are seeking a second opinion.

Who can Make Referrals to the Clinic?

Only your GP or NP can make referrals to the clinic.

What Happens Once a Referral is Made to the Clinic?

- You will be contacted by a MHC receptionist informing you of the date and time of your appointment with the Psychiatrist.
- A nurse from the clinic will contact you to do an assessment, and to gather more information required for the Psychiatrist.
- At your appointment with the Psychiatrist, a treatment plan will be developed in collaboration with you. The Psychiatrist may also prescribe new medications and/or make some changes to your medications.



What if I am not eligible for the clinic?

You will need to follow up with your GP or NP to identify what other resources are available to help you.

What if I am not able to attend my appointment with the Psychiatrist?

- If you are not able to attend your scheduled appointment, contact the MHC receptionist as soon as possible to reschedule your appointment.
- If you do not show up for your scheduled appointment, your GP or NP will need to refer you again to the clinic.



Questions/Need More Information?

If you have any questions or require more information please contact the Rapid Access Clinic Nurse at your local Mental Health Centre.