



# OUR SHARED COMMITMENTS



## Dignity and Respect

As a care provider you can expect me to:

Treat you and your caregivers with compassion, dignity and respect, without discriminating in any way.

As a person receiving care, along with my family, you can expect me to:

Treat others with dignity and respect, without discriminating in any way.

## Safety and Cleanliness

As a care provider you can expect me to:

Give you skilled care in a clean and safe environment.

As a person receiving care, along with my family, you can expect me to:

Talk to my care providers about anything that could affect my care or my health care goals.



## Communication

As a care provider you can expect me to:

Give you clear information, answer your questions, and check that you understand so you can make your own health care decisions.

As a person receiving care, along with my family, you can expect me to:

Work with my care providers, as best I can, to make and decide on a plan for my care which meets my needs.



## Partnerships

As a care provider you can expect me to:

Involve you in building a plan for your care that includes what's important to you to help reach your health care goals.

As a person receiving care, along with my family, you can expect me to:

Do my best to follow my care plan and accept responsibility for what I decide about my care.



## Understanding

As a care provider you can expect me to:

Tell you who I am, what my job is and how I'm here to help.

As a person receiving care, along with my family, you can expect me to:

Ask questions of my care providers if I do not understand my care plan.



## Privacy and Confidentiality

As a care provider you can expect me to:

Keep your information private and confidential.

As a person receiving care, along with my family, you can expect me to:

Respect the privacy, property, and rights of care providers and other patients and visitors.

