

Caring for Your Information

Notice to our Patients, Clients, and Residents

Collecting, Using and Sharing Your Personal Information

When you have care, treatment and services at Fraser Health, our staff and doctors will collect personal information from you.

We might collect information about you from your family, friends or other organizations. For example, medication information, or test results. Your information is entered into our electronic health information systems.

We collect, use and share your personal information in accordance with the BC *Freedom of Information and Protection of Privacy Act* ("FIPPA"). FIPPA and other legislation authorizes us to use and share your personal information for the following purposes:

- to identify you and keep in contact with you about your health care.
- to provide ongoing care and support relating to your health.
- to help plan, monitor, maintain and improve our care and services.
- for education, to train medical students and to conduct research.
- to see if you are eligible for benefits and services and to arrange billing for medical services.
- to allow other agencies who are legally authorized to confirm your identity, conduct planning and improvement activities, allocate funding and measure performance. For example, BC's Ministry of Health.
- to analyze, manage, and control disease outbreaks and monitor public health.
- where we are legally compelled to, for example a court order, or are otherwise authorized under FIPPA.

Your health information is shared with your referring doctor, and other health care professionals or organizations as needed to support ongoing healthcare treatment. In some cases, these health professionals might view your health information in our electronic health information systems to provide those services.

If you are a patient in the hospital or in long term care, we will provide information confirming your admission and location to family, or close friends.

If you do not wish us to share this information, please tell a staff member at Patient Registration or in your care area.

Your Information and CareConnect

CareConnect, formerly known as eHealth, allows authorized health care professionals throughout the province access to your health information.

Each health authority sends specific health information to a province-wide electronic information system. The information is stored with strict protections and is used only for authorized purposes. CareConnect is administered by Provincial Health Services Authority.

For more information about CareConnect, please visit: [CareConnect \(phsa.ca\)](http://CareConnect.phsa.ca).

For More Information

If you have any questions about this notice and the protection of your personal information, please contact the Fraser Health Information Privacy Office.

Phone: 1-236-484-1479

Email: privacy@fraserhealth.ca

Website:

[Privacy, rights and confidentiality - Fraser Health Authority](#)