Communication Update



Oct 5th, 2023

Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

NEW Changes to distribution of the Performance Monitoring Scorecard (PMSC) – effective September 21st, 2023

- The PMSC has been produced by Fraser Health (FH) for > 5 years with the intention of providing partners visibility to 12 key indicators.
- Following extensive consultation with our LTC partners (both Affiliates and O/O) and other FH stakeholders, we have received approval from the LTC Network to <u>decommission this report as of September 21st, 2023</u>.
- FH is currently developing a new cloud-based platform that will include these quality metrics (along with others).
- For O/O sites, the report will no longer be a product on the Fraser Health Reporting Library.
- For Affiliate sites, as an interim solution, Quality Partners will be provided with this data when there is a new release from CIHI (every quarter).
- Please see attached KYI for more details
- If you have any questions, please contact Bindu Mohan (Evaluation and Performance Lead, Seniors Community Complex Care bindu.mohan@fraserhealth.ca)

REMINDER Changes to Advance Care Planning & Medical Order for Scope of Treatment Policy & Forms – LTC & AL

- Advance Care Planning (ACP) documents are centrally located in an electronic single source of truth in Fraser Health.
- To find previous documents in Meditech, UCI or CareConnect please refer to <u>Locating Documents Quick</u> Reference Guide
- <u>Moving forward</u> to ensure ACP documents that are generated in LTC or AL are scanned and order entered into this electronic single source of truth, please fax forms generated <u>after Aug 28</u> to 604-587-3748. Please <u>do not</u> fax existing documents dated <u>before Aug 28</u> on resident's charts.
- The faxes are received at Fraser Health, Health Records. A clerk processes the MOST through order entry and scans the documents.
- Please note ACP documents include <u>MOST</u>, <u>ACP Record</u> and <u>Identification of Substitute Decision</u> Maker(s)
- See attached ACP Algorithm and FAQ document for more details
- For any questions or queries please contact <u>Cari.Borenko@fraserhealth.ca</u> (Lead, ACP) or Dr. Shay Behrens <u>Shayla.Behrans@fraserhealth.ca</u> (Medical Lead ACP)

NEW Fall 2023 Dialogue on Aging Series- Oct 18th

- Please see attached poster for details on a free in-person and virtual Public Presentations on healthy aging organized by Providence Health Care.
- Session 1 is on October 18th and includes measured, monitored, optimized: digital technologies and quantified aging with Dr. Barbara Marshall from 2:00 to 3:30 pm, in person at BMO Great Hall, VanDusen Botanical Garden
- To register please click link: Eventbrite Registration
- If you have any questions please contact: Christine Buttkus at buttkusc@gmail.com