

Transfers for Essential Medical Appointments

Tenant with serious medical condition. MOST is current.

Tenant to continue with essential medical appointment (e.g. renal dialysis)

Use FH COVID-19 Screening Process for LTC, MHSU, AL & Other Residential Settings.

Confirm medical appointment/ transportation with receiving institution & ensure all aware if tenant is symptomatic.

Refer to Clinical Protocol: Essential Off-Site Medical Appointments – During COVID-19 Pandemic in Long-Term Care and Assisted Living

Prepare tenant for transfer. Apply medical mask on the tenant if tolerated

** Notify MRP if tenant becomes symptomatic/symptoms worsen

ASSISTED LIVING – Transfers of Tenants During COVID-19 Pandemic

Urgent Transfers to Emergency Department and Return

Tenant has an acute event (e.g. fracture). MOST is current. NOTE: Tenant or family may call 911 without notifying AL staff.

Nurse on site Reviews MOST After hours: Nurse not on site

- Completes assessment
- (e.g. head-to-toe, post-falls, COPD flare-up planetc.)
- Consults GP as needed
- Consults with palliative clinician as needed
- Reviews COVID-19 short term care plan if applicable
 Call 911 if indicated

AL Worker follows site policy for after hours support (e.g. on-call) and/or calls 911

changes in tenant

condition (e.g. trouble

breathing, change in

consciousness, pain)

based on what tenant

says and observation

Ensure Ambulance Service is aware of MOST and notify if tenant is symptomatic

Prepare tenant for transfer. Apply medical mask on the tenant if tolerated

Tenants not admitted to ED, who screened as symptomatic, can return on Droplet Precautions/ Isolation with a COVID-19 swab pending ** Upon tenant return or arrival to care home, screen using COVID-19 Screening Process for LTC, MHSU, AL & Other Residential Settings

Inter-Facility Transfers

Tenant

remains in

current AL

facility

ACT receives a transfer request to higher level of care (LTC, BSTN, Enhanced/Vent Unit, Tertiary OAMH)

AL Provider and AL Clinician collaborate to identify solutions to support tenant in place. Include AL Enhancement Team and CNS for complex situations.

Unable to
mitigate tenant
care needs in
current
environment

Able to
mitigate
resident care
needs

AL Clinician follows usual process for AL Transfer to LTC (Note: if urgent refer to Intolerable Risk Process)

ACT confirms
COVID-19 status of
tenant and
follows
the Fraser Health

the Fraser Health
Guidelines:
Admissions to
LTC/AL/CV from
Community and
LTC, CV, AL InterFacility Transfers

COVID-19

ACT receives an Inter-Facility transfer request (from LTC, CV, AL)

19 status of tenant and follows the Fraser Health Guidelines: Admissions to LTC/AL/ CV from Community and LTC, CV, AL Inter-Facility Transfers COVID-19

ACT confirms COVID-

Transfer site follows usual processes & prepares tenant for transfer. Apply medical mask on the tenant if tolerated

Long-Term Care-Assisted Living Coordination Centre Updated: February 8, 2021