

ASSISTED LIVING – Transfers of Tenants during COVID-19 Pandemic

Transfers for Essential Medical Appointments

Tenant with serious medical condition. MOST is current.

Tenant to continue with essential medical appointment (e.g. renal dialysis)

Use FH COVID-19 Screening Process for LTC, MHSU, AL, and other Residential Settings. Confirm medical appointment/ transportation with receiving institution & ensure all aware if tenant is symptomatic

Urgent Transfers to Emergency Department

Tenant has an acute event (e.g. fracture). MOST is current.
NOTE: Tenant or family may call 911 without notifying AL staff.

Nurse on site

- Reviews MOST
- Completes assessment (e.g. head-to-toe, post-falls, COPD flare-up plan etc.)
- Consults GP as needed
- Consults with palliative clinician as needed
- Reviews COVID-19 short term care plan if applicable
- Call 911 if indicated

**After hours:
Nurse not on site**

AL Worker notes any changes in tenant condition (e.g. trouble breathing, change in consciousness, pain) based on what tenant says and observation

AL Worker follows site policy for after hours support (e.g. on-call) and/or calls 911

Ensure Ambulance Service is aware of MOST and notify if tenant is symptomatic

Prepare tenant for transfer. Apply surgical/procedural mask on symptomatic tenant if tolerated

Upon tenant return/arrival at AL facility, screen using the FH COVID-19 Screening Process for LTC, MHSU, AL, and other Residential Settings.*

Transfers to Higher Level of Care

Tenant's care needs require higher level of care (Long-Term Care)

AL Provider and AL Clinician collaborate to identify solutions to support tenant in place. Include AL Enhancement Team and CNS for complex situations.

Unable to mitigate tenant care needs in current environment

AL Clinician follows usual process for AL Transfer to LTC (Note: if urgent refer to Intolerable Risk Process)

ACT confirms COVID-19 status of tenant with sending and receiving care facility

Able to mitigate tenant care needs

Tenant remains in current AL facility

*Notify GP if tenant becomes symptomatic/symptoms worsen.