Communication Update



Sept 8th, 2022

Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

Reminder FH LTC Quality Community of Practice starting in Fall

- Thank you for those of you who have expressed interest in joining the Regional Quality Community of Practice (COP) beginning this Fall, integrating local geographic (north, south, east) Directors of Care (DOC) reps, members of Clinical Practice Advisory and the Quality Improvement (QI) expansion team
- The Community of Practice will provide a venue for partnership opportunities from care communities across both owned and operated and affiliated, with FH Quality Partners (QP), Clinical Practice Advisory reps, Access, Care and Transitions and Resident and family council reps (ad hoc)
- For more detail, please see attached KYI
- Please identify a representative from each care community and geographical region of who would like to be
 part of this group who shares a concern or a passion for something they do, and learn how to make
 improvements through partnership and regular interaction. Please forward to raymi.komal@fraserhealth.ca
 no later than September 15th

NEW Strata Pathways Drop in Refresher Sessions

- The Access, Care, and Transitions team is pleased to begin offering Strata Pathways Refresher sessions
 twice a month beginning September 15, 2022. These sessions will provide an opportunity to better
 understand the system, have your questions answered and/or challenges resolved.
- Invites have been sent out to all operators for the below drop in session:
 - September 15 and 29, 2022 1pm-2pm Maintaining our Vacancies and Discharging Clients
 - o If you need an invite please contact Sanaah.dodhia@fraserhealth.ca

*NEW * Introducing the LTC/AL Quality Expansion Team

- The LTC/AL Quality Expansion Team assists with building infrastructure, skills and ability in QI process and supports care communities, when required, to expand the culture of quality (of life and care) in LTC/AL.
- Our approach to quality and our focus on improvement is developed in partnership with Care Community
 Quality Improvement Teams, FH Community of Practice, Resident and Family Councils, Clinical Practice
 Advisory Committee, Community engagement and is supported by our Regional Integrated LTC/AL
 Network and Resident and Family Advisory Council. These teams share responsibility and, staff,
 physicians, families and residents, leaders, administrators and researchers work together to achieve the
 desired goals.
- The FHA team consists of: Quality Director, Physician Quality Lead, Research team members, LTC Clinical Lead, Regional Practice Lead, Quality Partners, CNE's, Project Lead
- If you would like to learn more, have an improvement idea, please contact your Quality Partner