Communication Update



Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

UPDATE Ministry of Health (MOH) Infection Prevention Control (IPC) Measures for Viral Respiratory (VRI) Illness Season

- Please see attached Policy Communique regarding the IPC measures for Viral Respiratory Illness Season.
- The attached policy outlines the required measures to be followed in LTC, AL and other health care settings, as defined in the policy. These requirements are currently in effect.
- Please see change below related to masking for those visiting in multi-bed rooms, in long-term care. The policy states:
 - o Residents who live in multi-bed rooms:
 - Visits with residents who live in multi-bed rooms must take place in a separate, private room, wherever possible.
 - If a private room is available, visitors are not required to wear a medical mask during the visit.
 - If a private room is <u>not</u> available and other occupant(s) are present in the multi-bed room while a visit is occurring, visitors **must** wear a medical mask over their nose and mouth for the duration of the visit.
 - Visitors must only visit with their loved one(s) in a multi-bed room.
 - Visitors must respect the personal space of others in a multi-bed room.
 - Room curtains **must** be drawn closed to divide the room, where available.

UPDATE BC Centre for Disease Control (BCCDC) Healthcare Provider Q&A

 Please see updated <u>BCCDC Healthcare Provider Q&A</u>, which includes general information about COVID-19 vaccines and questions and answers specific to the vaccines currently in use in BC.

NEW Fall Weather Update

- Stormy weather is forecast for this week
- Please see attached KYI for details and steps to take for preparedness during the fall weather.
- Warmer-than-normal conditions are expected across BC and Yukon into November
- El Niño conditions over the winter typically result in warmer temperatures and lower snowpack at low & mid-elevations
 - The current El Niño is forecast to tilt the odds toward a warmer and less snowy winter and spring in western Canada, especially BC, starting in about January
- Please review available resources at <u>fraserhealth.ca/emergencymanagement</u> and sign up for weather alerts through Alertable, WeatherCAN, and AlertMe

UPDATE Revision of the Acute to LTC Transfer Checklist:

- Fraser Health's Acute to Long-Term Care Transfer Checklist has been revised and will be ready for use starting
 October 25th.
- This form should be considered a mandatory form and process for all transitions from acute to LTC.
- The checklist is updated and divided into three (3) parts and is initiated by the acute care unit.
- Please see attached revised checklist
- The Community Access and Transitions team and receiving LTC site will receive a copy of the checklist at three different points to ensure they have the required information to provide a safe and seamless transition for clients:
 - UPON REFERRAL: Acute care unit sends Part A of the checklist to the Community Access and Transitions team
 - UPON BED MATCH: Acute care unit sends Part B of the checklist to the LTC community.
 - UPON BED OFFER: Acute care unit sends Part C of the checklist to the LTC community.

Communication Update



NEW* BC INFORM (Improving Nursing home care through Feedback On performance data) Cohort II Recruitment

- INFORM is a partnership between Michael Smith Health Research BC and BC's 5 regional health authorities.
- An evidence-based model that assists managers in working with and acting on data-based feedback. For this
 upcoming cohort, we will be using the Office of the Seniors Advocate (OSA) survey results to drive improvement
 projects.
- The BC Long Term Care Quality Initiative (LTC-QI) team are inviting seven LTC homes per health authority (35 across the province) for the 2024 cohort (January May 2024). It is first come, first serve for participation so don't wait!
- Please see attached KYI and poster for more information
- Contact your Regional Practice Lead, Kirsten Rossiter (<u>Kirsten.rossiter@fraserhealth.ca</u>) for more information or to participate.

NEW Canadian Patient Safety Week (CPSW) October 23-27

- Join an interactive webinar hosted by Health Care Excellence Canada "Rethinking Patient Safety on October 24th from 12:00-1:00pm ET.
- A panel of patient safety experts shares insights on what safety means to them, how to establish safe conditions that
 go beyond preventing harm, and the roles that everyone involved in delivering or receiving care play.
- Please see <u>Health Care Excellence Canada website</u> to access resources for CPSW and please use link here to: register for the webinar

REMINDER Changes to distribution of the Performance Monitoring Scorecard (PMSC) – effective September 21st, 2023

- The PMSC has been produced by Fraser Health (FH) for > 5 years with the intention of providing partners visibility to 12 key indicators.
- Following extensive consultation with our LTC partners (both Affiliates and O/O) and other FH stakeholders, we have received approval from the LTC Network to <u>decommission this report as of September 21st, 2023</u>.
- FH is currently developing a new cloud-based platform that will include these quality metrics (along with others).
- For O/O sites, the report will no longer be a product on the Fraser Health Reporting Library.
- For Affiliate sites, as an interim solution, Quality Partners will be provided with this data when there is a new release from CIHI (every quarter).
- Please see attached KYI for more details
- If you have any questions, please contact Bindu Mohan (Evaluation and Performance Lead, Seniors Community Complex Care bindu.mohan@fraserhealth.ca